

## Michigan Patient Rights and Responsibilities

### In State Licensed Facilities

(Partial list as provided by statute, MCLA 333.20201; MSA 14.15(20201))

1. A patient or resident ***shall not be denied*** appropriate care on the basis of race, religion, national origin, sex, age, handicap, marital status, sexual preference, or source of payment.
2. An individual ***may obtain or inspect*** his/her medical records and a third party shall not be given a copy without authorization of the patient except as required by law and third party contract.
3. A patient or resident is ***entitled*** to privacy, to the extent feasible, in treatment and caring for personal needs with consideration, respect, and full recognition of his/her dignity and individuality.
4. A patient or resident is ***entitled*** to adequate and appropriate care and to receive information about his/her medical condition unless medically contraindicated by the physician in the medical record.
5. A patient or resident is ***entitled*** to receive and examine an explanation of his/her bill. Also, he/she is ***entitled*** to know who is responsible for his/her care.
6. A patient or resident is ***entitled*** to associate and have private communication with his/her physician, attorney or any other person, and to receive personal mail unopened, unless medically contraindicated. A patient's or resident's civil and religious liberties shall not be infringed and the facility shall encourage and assist in the exercise of these rights.
7. A patient or resident is ***entitled*** to be free from MENTAL and PHYSICAL ABUSE and from physical and chemical restraints, except those necessitated by an emergency to protect the patient and/or others.
8. A patient or resident is ***entitled*** to retain and use personal clothing and possessions as space permits. At the request of a patient, a nursing home shall provide for safekeeping of personal property, funds, and other property, except that a nursing home shall not be required to provide for the safekeeping of property which would impose an unreasonable burden on the nursing home.
9. Each patient ***shall be provided*** with meals which meet the recommended dietary allowances for the patient's age and sex and may be modified according to special dietary needs.
10. A health care facility, its owner, administrator, employee, or representative ***shall not*** discharge, harass, retaliate or discriminate against a patient because a patient has exercised rights protected by law.
11. A patient or resident is ***entitled*** to adequate and appropriate pain and symptom management as a basic and essential element of his or her medical treatment.

**Attorney General 24-hour Health Care Fraud Hotline:** 1-800-24-ABUSE / 1-800-242-2873

**Department of Community Health Complaint Hotline:** 1-800-882-6006

**Legal Hotline for Michigan Seniors:** 1-800-347-5297